



RackStation

RS3621xs+



Accelerating Business Workloads with Enterprise-Grade Data Protection

The Synology RackStation RS3621xs+ is a powerful 12-bay 2U storage solution with built-in redundant power. Engineered to deliver high throughput and robust data protection, its 8-core processor and built-in dual 10GbE ports enable it to handle even the most demanding of workloads in modern business environments. DiskStation Manager (DSM) provides comprehensive software solutions covering file management, data protection, surveillance, collaboration, virtualization and more.

Highlights

- **High Performance**
Up to 238,273 random read IOPS and 5,819 MB/s sequential read performance¹
- **Powerful Compute**
Host multiple compute-intensive services with its 8-core Intel® processor
- **Upgradability**
Two PCIe expansion slots allow for M.2 NVMe cache adapters and high-bandwidth network cards²
- **Redundant Power**
Ensure business continuity with two redundant power supplies
- **On-demand Scalability**
Supports up to 36 drive bays using two RX1217(RP)³
- **Warranty**
Comes with Synology's 5-year warranty⁴

Built to Handle Intensive Workloads

Synology RackStation RS3621xs+ is built to deliver exceptional performance, flexibility, and scalability to meet the requirements of businesses.

- Up to **238,273** 4K random read IOPS and **5,819 MB/s** sequential read performance for demanding workloads¹
- Featuring 12 drive bays supporting both SATA HDD/SSD 2.5/3.5" drives⁵, expandable to 36 bays using two Synology RX1217(RP) expansion units³



Next-Generation File System

Btrfs is a modern file system designed to safeguard data integrity through metadata mirroring, file self-healing, and fast snapshot replication.

Optimized for Data Protection and Integrity

Powered by **Synology DSM**, our unified data management operating system, and built upon the **Btrfs** file system, data stored on the RS3621xs+ is safely guarded by modern data protection technologies.

- **Advanced snapshot technology** provides schedulable and near-instantaneous data protection of shared folders and LUNs
- **File and folder-level data restoration** enables restoration of specific files or folders
- **Flexible storage quota system** helps admins effortlessly manage available space by specifying storage limits for shared folders
- **File self-healing** detects and recovers corrupted files using mirrored metadata and RAID configurations
- **Inline compression** compresses data before writing it to the drive, reducing write commands and optimizing storage space



Flexible Virtualization

Whether providing VM storage through iSCSI, NFS, or running VMs directly on the RS3621xs+ using Virtual Machine Manager, Synology DSM provides comprehensive tools to protect your virtual machines.

Virtualization and Certified Storage

DSM streamlines the provisioning and management of storage for virtual machines (VM). Certified for VMware® vSphere™, Microsoft® Hyper-V®, Citrix® XenServer™, and OpenStack, it integrates with your virtualization platform of choice through iSCSI or NFS protocols. Install Synology Storage Console on VMware or Windows platforms for additional management convenience and functionality right in the hypervisor.

Synology Virtual Machine Manager (VMM) is a hosted hypervisor for virtual machines running Windows®, Linux®, or virtualized versions of DSM with recovery mechanisms that ensure data protection on each VM⁶.

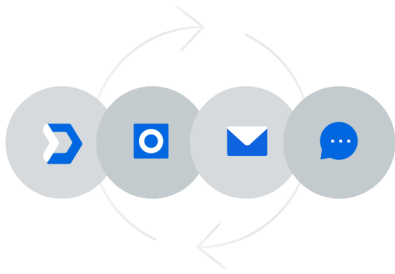
Data Backup Solutions for IT Infrastructure

Synology Active Backup Suite is a collection of license-free backup solutions built to protect Windows PCs and servers, VMs, other file servers, and cloud-based storage.

Active Backup for Business (ABB) consolidates backup tasks for physical and virtual environments and enables rapid restoration of files, entire physical machines, and VMs.

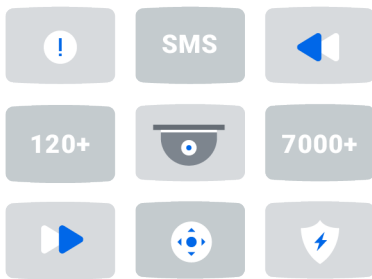
Active Backup for Google Workspace enables backup of Google Workspace data including Gmail, Contacts, Calendar, and Drive.

Active Backup for Microsoft 365 enables backup of Microsoft 365 data including OneDrive for Business, SharePoint Online, emails, contacts, and calendar.



Synology Collaboration Suite

A powerful and secure private cloud solution that lets teams collaborate, sync files, and communicate with others anytime, anywhere.



Always On Guard

Surveillance Station combines intelligent monitoring and robust management features for flexible deployment scenarios.

On-Premises Collaboration

Synology's collaboration suite is a private SaaS for file sharing, concurrent document editing, emails, instant messaging, and more. By leveraging a private cloud infrastructure, it ensures data ownership while multi-layered security enables secure multi-platform access.

Synology Drive allows data access, synchronization, on-demand file restoration, and backup.

Synology MailPlus⁷ provides a secure, reliable, and private email server.

Synology Chat brings teams together through instant multi-platform communication.

Synology Calendar helps teams keep track of what is most important with convenient calendar sharing and scheduling.

Private Video Surveillance

With **Synology Surveillance Station**, the RS3621xs+ becomes a powerful Network Video Recorder solution with support for up to 90 IP cameras⁸.

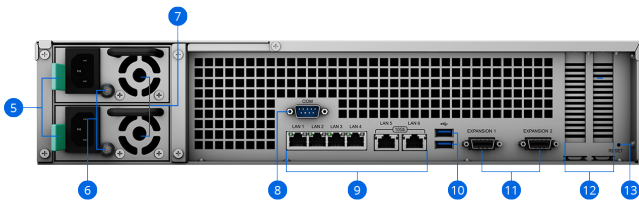
- 7,900+ **supported camera models**
- ONVIF support to prevent vendor lock-in
- Private, subscription-free storage of the recordings
- Access through web browser, dedicated desktop clients, or mobile app
- Event-based rules to trigger specific actions
- Email, SMS, or push notification systems

Hardware Overview

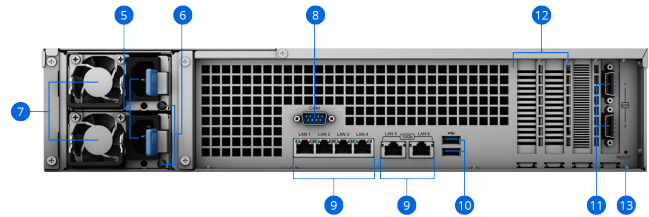
Front



Rear A¹⁶



Rear B¹⁷



1	Power Button & Indicator	2	Alert Off Button	3	Drive Trays	4	Drive Status Indicator
5	Power Ports	6	PSU Indicators & Alert Off Buttons	7	PSU Fans	8	Console Port
9	1GbE/10GbE RJ-45 Ports	10	USB 3.2 Ports	11	Expansion Ports	12	PCIe Expansion Slots
13	Reset Button						

Technical Specifications

Hardware

CPU	Intel® Xeon® D-1541 8-core (16-thread) 2.1 GHz, Turbo Boost up to 2.7 GHz
Hardware encryption engine	Yes (AES-NI)
Memory	8 GB DDR4 ECC UDIMM (expandable up to 64 GB)
Compatible drive types	<ul style="list-style-type: none"> 12 x 3.5" or 2.5" SATA HDD/SSD (drives not included) It is strongly recommended that you only install drives listed on your device's compatibility list⁵. Storage pool and volume creation processes may fail when using unverified drives. Synology is unable to provide technical support for devices using unsupported components.
Hot swappable drive	Yes
External ports	<ul style="list-style-type: none"> 2 x USB 3.2 Gen 1 ports 2 x Expansion ports (Infiniband)
Form factor	Rackmount 2U
Size (HxWxD)	88 x 482 x 724 mm (with server handles)
Weight	14.5 kg
LAN ports	<ul style="list-style-type: none"> 4 x 1GbE RJ-45 2 x 10GbE RJ-45
Wake on LAN/WAN	Yes
PCIe 3.0 slots	<ul style="list-style-type: none"> 2 x 8-lane x8 slots Supports 10GbE/25GbE network interface cards² and M.2 NVMe SSD adapter cards for SSD cache⁹
Scheduled power on/off	Yes
System fans	4 x (80 x 80 x 32 mm)
AC input power voltage	100 V to 240 V AC
Power frequency	50/60 Hz, single phase
Operating temperature	0°C to 35°C (32°F to 95°F)

Storage temperature	-20°C to 60°C (-5°F to 140°F)
Relative humidity	5% to 95% RH
Maximum operating altitude	5,000 m (16,400 ft)

General DSM Specification

Networking protocols	SMB, AFP, NFS, FTP, WebDAV, CalDAV, iSCSI, Telnet, SSH, SNMP, VPN (PPTP, OpenVPN™, L2TP)
File systems	<ul style="list-style-type: none"> Internal: Btrfs, ext4 External: Btrfs, ext4, ext3, FAT32, NTFS, HFS+, exFAT¹⁰
Supported RAID types	Synology RAID F1, Basic, JBOD, RAID 0, RAID 1, RAID 5, RAID 6, RAID 10
Storage management	<ul style="list-style-type: none"> Maximum single volume size: 108/200 TB¹¹ Maximum system snapshots: 65,536¹² Maximum internal volumes: 256
SSD cache	<ul style="list-style-type: none"> Read/write cache support 2.5" SATA SSD support M.2 NVMe SSD support⁹
File sharing capabilities	<ul style="list-style-type: none"> Maximum local user accounts: 16,000 Maximum local groups: 512 Maximum shared folders: 512 Maximum concurrent SMB/NFS/AFP/FTP connections: 2,000¹³
Privileges	Windows® Access Control List (ACL), application privileges
Directory services	Connects with Windows® AD/LDAP servers enabling domain users to login via SMB/NFS/AFP/FTP/File Station using their existing credentials.
Virtualization	VMware vSphere®, Microsoft Hyper-V®, Citrix®, OpenStack®
Security	Firewall, shared folder encryption, SMB encryption, FTP over SSL/TLS, SFTP, rsync over SSH, login auto block, Let's Encrypt support, HTTPS (customizable cipher suite)
Supported clients	Windows® 7 onwards, macOS® 10.12 onwards
Supported browsers	Chrome®, Firefox®, Edge®, Internet Explorer® 10 onwards, Safari® 10 onwards, Safari (iOS 10 onwards), Chrome (Android™ 6.0 onwards) on tablets
Interface languages	English, Deutsch, Français, Italiano, Español, Dansk, Norsk, Svensk, Nederlands, Русский, Polski, Magyar, Português do Brasil, Português Europeu, Türkçe, Český, ไทย, 日本語, 한국어, 繁體中文, 简体中文

Packages and Applications

File Server & Synchronization	
Drive	Synchronizes files across Windows®, macOS®, Linux®, Android™ and iOS. The built-in cross-platform portal allows access to data anytime and anywhere. <ul style="list-style-type: none"> Maximum number of hosted files: 5,000,000 Maximum number of concurrent connections for PC clients: 2,000
File Station	Provides virtual drives, remote folders, Windows® ACL editor, compression/extraction of archived files, bandwidth control for specific users/groups, creation of sharing links, and transfer logs.
FTP Server	Supports bandwidth control for TCP connections, custom FTP passive port ranges, anonymous FTP, FTP over TLS/SSL and SFTP protocols, network booting with TFTP and PXE support, and transfer logs.
Presto File Server ¹⁴	Enables high-speed data transfer over WAN through the exclusive SITA technology between Synology NAS and desktop.
Cloud Sync	Offers one or two-way synchronization with public cloud storage providers including Alibaba Cloud OSS, Amazon S3-compatible storage, Backblaze B2, Baidu Cloud, Box, Dropbox, Google Cloud Storage, Google Drive, hubiC, MegaDisk, Microsoft OneDrive, OpenStack Swift-compatible storage, Tencent COS, WebDAV servers and Yandex Disk.
Universal Search	Enables global search of applications and files.
iSCSI Storage & Virtualization	
iSCSI Manager	<ul style="list-style-type: none"> Maximum iSCSI targets: 256 Maximum iSCSI LUNs: 512 iSCSI LUN clone/snapshot support
Virtual Machine Manager	Deploys and runs virtual machines on the Synology NAS, including Windows®, Linux®, and Virtual DSM.
Data Protection & Backup Solution	
Hyper Backup	Supports local backup, network backup, and data backup to public clouds.

Backup tools	<ul style="list-style-type: none"> • DSM configuration backup, macOS® Time Machine® support, Synology Drive Client desktop application • Shared folder sync supports a maximum of 32 tasks
Snapshot Replication	<ul style="list-style-type: none"> • Maximum number of snapshots for shared folders: 1,024 • Maximum number of replications: 64
Synology High Availability	Reduces service downtime by combining two identical NAS into a high-availability cluster.
Active Backup for Google Workspace	Supports backup and restoration of Google Workspace My Drive, Team Drive, Gmail, Contacts, and Calendar.
Active Backup for Microsoft 365	Supports backup and restoration of Microsoft 365 OneDrive for Business, mail, contacts, and calendar.
Active Backup for Business	An all-in-one backup solution designed for heterogeneous business IT environments. It enables IT admins to remotely manage and protect PCs, servers, and VMs from one centralized console.
Productivity & Collaboration	
Collaboration tools	<p>Users can collaborate through the instant messaging service Synology Chat, the online editor Synology Office, and the scheduling assistant Synology Calendar.</p> <ul style="list-style-type: none"> • Max. number of concurrent users for Chat: 500 • Max. number of users for Office: 3,000 • Calendar supports CalDAV and access via mobile devices
Note Station	A note taking platform that supports rich text, note organization and versioning, encryption, sharing, media embedding, and attachments.
Synology MailPlus Server	A secure, reliable, and private mail solution featuring high-availability, load balancing, security, and filtering ⁷ .
Synology MailPlus	An intuitive webmail interface for Synology MailPlus Server with customizable mail labels, filters, and user interface.
Multimedia	
Moments	A feature-rich photo management application that includes AI-powered album creation from facial and subject recognition, photo editing and sharing capabilities, similar photo detection for duplicate management, auto-editing functions such as color correction and angle adjustments, and auto-selection of the best shots. Mobile applications are available on iOS and Android™ devices.
Other packages	Video Station, Photo Station, Audio Station, iTunes® Server
Surveillance	
Surveillance Station	Maximum IP cameras: 90, for a total of 2,700 FPS at 720p (H.264) ⁸ .
All-in-One Servers	
Synology Directory Server	Provides a flexible and cost-effective domain controller solution.
Central Management System	Provides a single interface to manage and monitor multiple Synology NAS.
VPN Server	<ul style="list-style-type: none"> • Maximum connections: 40 • Supported VPN protocols: PPTP, OpenVPN™, L2TP/IPSec
Mail Server	<ul style="list-style-type: none"> • Supported Mail Server protocols: POP3, SMTP, IMAP • LDAP/AD account support
Mail Station	A webmail interface for Mail Server to receive emails from multiple POP3 mailboxes and SMTP servers.
Web Station	Enables hosting for up to 30 websites with support for PHP/MariaDB® and 3rd-party applications.
Other packages	DNS Server, RADIUS Server, Log Center
Others	
Storage Analyzer	Displays volume and quota usage, total size of files, volume usage and trends based on past usage, size of shared folders, large files, most recently modified files, and least recently accessed files.
Antivirus Essential	Provides full system scans, scheduled scans, white list customization, and auto-update of virus definitions.
iOS/Android™ applications	Synology Drive, Synology MailPlus, Synology Chat, Synology LiveCam, Moments, DS audio, DS photo, DS video, DS cam, DS file, DS finder, DS note
Other packages	Additional 3rd-party packages are available in the Package Center.
Environment and Packaging	
Environment safety	RoHS compliant
Package contents	<ul style="list-style-type: none"> • 1 x RS3621xs+ main unit • 1 x Quick Installation Guide • 1 x Accessory pack • 2 x AC power cords

Optional accessories ¹⁵	<ul style="list-style-type: none"> • DDR4 ECC UDIMM: D4EC-2666-16G/D4EC-2666-8G • RKS1317 Rail Kit • 10GbE Network Interface Cards: E10G18-T2/E10G18-T1/E10G17-F2/ E10G21-F2 • 25GbE Network Interface Card: E25G21-F2 • M.2 SSD & 10GbE Combo Adapter Card: E10M20-T1 • M.2 SSD Adapter Card: M2D20 • M.2 NVMe SSDs: SNV3500⁹ • 2.5" SATA SSD: SAT5200 • 3.5" SATA HDD: HAT5300 • Expansion Unit: RX1217(RP) • VisualStation units: VS960HD, VS360HD • Virtual DSM License Pack⁶ • MailPlus License Pack⁷ • Surveillance Device License Pack⁸
Warranty	5 years ⁴

Note: Model specifications are subject to change without notice. Please refer to www.synology.com for the latest information.

1. Performance figures obtained through internal testing by Synology. Actual performance may vary depending on the testing environment, usage, and configuration.
2. For the most up-to-date list of compatible NICs, please check our [compatibility list](#).
3. RS3621xs+ supports up to 36 drives with two Synology [RX1217\(RP\)](#) expansion units, sold separately.
4. The warranty period starts from the purchase date as stated on your purchase receipt. [Learn more](#) about our limited product warranty policy.
5. Check our [compatibility list](#) for supported drives.
6. Certain advanced features require [Virtual Machine Manager Pro](#). One [Virtual DSM license](#) is included, licenses are required for running additional instances.
7. Five MailPlus licenses are included, licenses required for additional user accounts. [Learn more](#) about licenses.
8. Surveillance Station includes two free licenses. Connecting more cameras and devices requires [additional licenses](#).
9. SSD cache can be enabled by using Synology SAT5200 2.5" SSDs or without occupying drive bays by installing Synology SNV3500 NVMe SSDs using M2D20 or E10M20-T1 adapter cards, sold separately.
10. exFAT Access can be purchased separately through the DSM Package Center.
11. Multiple volumes of 200 TB or less can be created by upgrading the memory to 32 GB or more. [Learn more](#) about maximum volume sizes.
12. System snapshots include snapshots taken by iSCSI Manager, Snapshot Replication, and Virtual Machine Manager. Availability of these packages varies by model.
13. Maximum concurrent connections can be increased to 10,000 with maximum installed memory of 64 GB RAM.
14. Presto File Server license can be purchased separately through the application.
15. Please refer to our [compatibility list](#) for the latest optional accessories list.
16. On models with the 5th to 7th digits of serial number being SZR. Refer to the [Product Change Notification](#) for more information.
17. On models with the 5th to 7th digits of serial number being UUR. Refer to the [Product Change Notification](#) for more information.

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